

Economic Zone Management System (EZMS)



EZMS – Economic Zone Management System provides a robust solution for Free Zone, Business Parks, Logistics and Economic Zones all across the globe. A cloud & SaaS-based solution with single integrated system providing real-time insights on customer service, compliance, operation and management.

With so many processes from setting up a business, visas and licenses to work permits and its renewal; EZMS helps make the Free Zone communities a far more attractive proposition.

EZMS provides faster & simple digital processes for agents to manage their leads as providing greater transparency and encourage closer relationship with the sales partners. EZMS does the real-time data sync with MoE – DeG (Ministry of Economy and Dubai e-government), Visa and entry application sync with GDRFA. Real-time checks with World Check for the individuals. Enhanced UBO & Nominee submissions.

EZMS is a flexible and intuitive system that can calculate risk parameters at all levels which helps compliance check and auto email intimation. Through its in-built Task Management Modules, organization can optimize the user workloads and proper resource allocation.

The challenges

- All the operations were managed on paper, so it was difficult and very time-consuming.
- There is no central monitoring or database, so there is no mechanism to measure the resolution of key requests.
- Company formation was taking around three weeks due to the manual process, which was not accurate.
- It was a lengthy and time-consuming process to apply for a visa for employees.
- It was difficult to implement a new policy or change to be printed on all the different types of forms.



The Solution offered



- We had implemented a digital economic management system, which helped reduce time and usage of paper, so the solution is to encourage paperless.
- It has been a boon for all the zone managers, administrators, and government administrators to monitor and manage all the key requests.
- Our solution had an API integration with the Ministry of Economics system, which reduced the company formation time from three weeks to two days.
- The system helped to directly apply for employee visas from the system itself, which ensured prefilled data based on the registrations and API integration with the visa issuing authority to expedite the visa issue time.
- Post-solution, it became very easy to make the changes as the system is highly scalable and robust enough to adopt any changes as a part of the configuration

Key Benefits

Company formation time is reduced from 3 weeks to 2 days	Auto task allocation to smoothen the processes	Work flow creation helps in task allocation.
Dynamic form creation so new guidelines or changes to existing form becomes very easy and code less.	Helps in centralize database management for all the activities.	Blockchain based certificate validation.

Modules

Company Formation	Business License Issuance	Business Visa Application	Role, Rights and Approvals Management
CMS Pages	Task Manager to Allocate task to employees	Dynamic Workflow Builder	Dynamic Form Builder
Document Builder	Adobe Integration for digital document signing	API management and integration	Company and Individual Risk Assessment
Bank integration to open accounts easily	Notification Engine-Email, WhatsApp and SMS Gateway Integrations	National Security Checks – Integration	World Check for Criminal Records
Bank integration to open accounts easily	Notification Engine-Email, WhatsApp and SMS Gateway Integrations	National Security Checks – Integration	World Check for Criminal Records
Payment Gateway Integration	Company profiles	Zoho CRM Integration	Reports and Dashboards
AI and Analytics	Concierge Services	Ministry of Economic integration for quick processing of company formation.	Feedback Modules
API Integration with Government for theprocessing of Visa			